

Privacy Policy

This Privacy Policy ("Privacy Policy") applies solely to the online information gathering and data sharing practices of Climax Technology for climax.com.tw ("Website"), and related services, devices and/or applications (collectively the "Climax Home Portal Server Services") and does not apply to other affiliates, or any third parties, including third party products that are connected to any device, such as Amazon's Alexa voice service.

This Privacy Policy applies to all personal information Climax Technology collects, regardless of whether the information is collected when you use the Website, through any compatible device ("Device") or other equipment you purchase from Climax Technology or any other entity that is designed to work with Climax Technology Devices, through our downloadable mobile application, or relating to other services Climax Technology may provide to you in connection with a Device. The application of our Privacy Policy remains subject to applicable laws including legislation, regulations and the orders of any courts or other lawful authorities, other lawful requests or legal processes. By continuing to use Website and Climax Home Portal Server Services, you agree to the terms of this Privacy Policy.

The Information We Collect

In general, you can visit the Website without providing any information about yourself. However, there might be times when we may need information from you or we obtain information about you when you or others provide us with such information. You may also provide personal information to us when you contact us (e.g., with a comment, inquiry or customer support request). We may also collect certain non-personal information including the type of browser you are using (e.g. Chrome, Internet Explorer, Edge, Safari), the type of operating system you are using (e.g. Windows, Mac) and the domain name of your Internet service provider.

How We Use the Information

We use the information you provided about yourself to respond to your inquiries or customer support request. The non-personal information gathered may be used to improve the design and content of our site and in the aggregate to analyze site usage. We may disclose personal information in response to legal process (e.g. in response to a court order or subpoena). We also may disclose such information in response to a law enforcement agency's requests.

Collection of Information by Third Party Sites

Our site may contain links to other sites whose information practices may be different than ours. Visitors should consult the other sites' privacy notices as we have no control over information that is submitted to, or collected by, these third parties.

Cookies

To enhance your experience at our site, many of our web pages use "cookies" and shopper ID's. Cookies are text files we place in your computer's browser to store your preferences. Cookies, by themselves, do not tell us your e-mail address or other personal information unless you choose to provide this information to us. However, once you choose to furnish our site with personally identifiable information, this information may be linked to the data stored in the cookie.

Special Note For Parents

While we encourage children to consult with their parents before furnishing personal data, parents should supervise their children's online activities and consider using parental control tools available from online services and software manufacturers. These tools can prevent children from disclosing their name, address and other personal information without parental permission.

Special Note For Kids

Be sure to ask your mom or dad for permission before sending any information about yourself to us (or anyone else) over the Internet.

How to Contact Us

If you have any questions or concerns about our privacy policy for this site, please contact us directly.